

California's Home Visiting Program External Evaluation

Home Visitor Service Delivery Challenges

WestEd External Evaluation

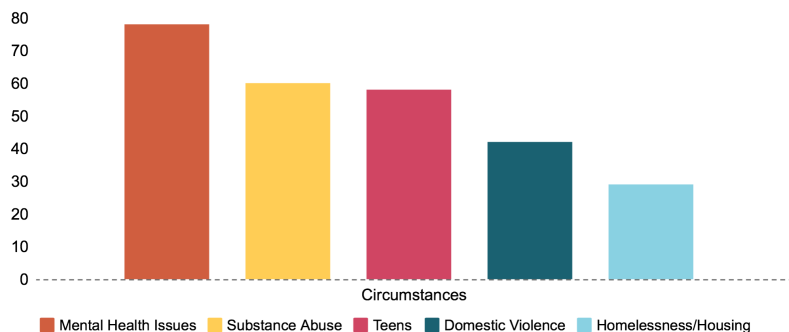
Principal Investigator: Karen Moran Finello, PhD

Graphic #5

This infographic presents information from the WestEd External Evaluation of California's Home Visiting Programs gathered during interviews, online surveys, and web-based support calls.

Adverse Family Circumstances

Home visitors across California serve communities experiencing Adverse Family Circumstances



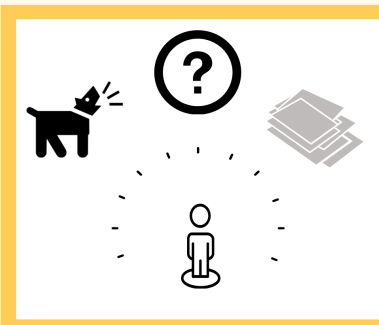
Caseload Expectations

Home visitors are expected to carry a caseload of 25 families, yet they are dealing with significant family stressors while trying to deliver a curriculum. In addition, there is often limited access to resources needed.

Access to Community Resources

- ✿ Some resources do not exist in the community (i.e., mental health and housing)
- ✿ Limited accessibility of services due to hours of operation
- ✿ Long wait lists for families to receive services
- ✿ Limited home visitor awareness of resources

Stressors contributing to satisfaction in the workplace



Stressors encountered in supporting families coping with the highest risks:

- ✿ Long drives
- ✿ Heavy paperwork
- ✿ Failed appointments
- ✿ Unsafe homes and neighborhoods
- ✿ Isolation of field-based work

Mechanisms to Support the Work

Supporting home visitors in their work helps to reduce stress, improve morale, increase satisfaction, and create a positive work climate.

- ✿ Reflective supervision
- ✿ Recognition for the work accomplished
- ✿ Recognition of the impact of these services on families and communities
- ✿ Caseload adjustments according to service intensity
- ✿ Focused trainings on topics suggested by home visitors
- ✿ Self-care and staff retreats
- ✿ Opportunities for sharing challenges and successes with other home visitors
- ✿ Team building activities

"High quality home visiting programs are key to creating the positive changes in families needed to optimize child and family health. Although the work can be challenging, the focus by home visitors on the long term value of the development of trusting and caring relationships that create ripples in child and family lives has an impact across the lifespan."

- Karen Moran Finello, PhD

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